# ISUTW'S SINGLE NARRATIVE CONSTRUCT FOR INDONESIAN CULINARY COLLABORATION PROGRAM

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### ABSTRACT

Having a huge potential of spices and seasonings and in order to accelerate the promotion of Indonesian culture, creative economy products and tourism, which have great economic value, the Government compiled a program called "Indonesia Spice Up The World " (ISUTW). This program involves penta helix, one of which is the Indonesia Gastronomy Network (IGN) as a platform and is given a role to compile a single ISUTW narrative but IGN faces problems as it was less able to collaborate various interests into a single narrative so that the community services (CS) team provides solutions as a companion and guide in the design and socialization of single narrative. This CS consists of (1) preparation with perception equalization activities, exploration of ideas and identification of topics and sub-topics with the results in the form of a narrative framework, (2) the implementation with design guidance activities, online discussion of content and making agreements so as to produce outputs in the form of single narrative content that is ready for public testing, (3) the final stage with single narrative socialization activities, conducting online public testing and strengthening of a single narrative so that in the end the single narrative script is ready for publication. Through this CS, misinterpretation in the material, the problem of differences in perception in the material and other problems can be avoided with a regular open discussion space, even if it is through online. The suggestion is that all parties may utilize the single narrative of ISUTW as a guideline for program implementation in accordance with their respective tasks and functions. Program implementation in activities and actions must be followed up with budgeting so that the main objectives of the ISUTW program listed in a single narrative can be achieved by 2024.

Keywords: Single Narratives, Collaborations, Condiments, Spices, Restaurants.

## 1. INTRODUCTION

Tourism is one of the sectors affected by pandemic COVID19. It has encouraged changes in tourist behavior and has an impact on reduction of number of tourist visits in many countries. Other behaviour shift were more intensively searching for information online during *work from home* (WFH) (De Vos, 2020). UNWTO has also advocated for digital transformation in tourism industry activities. Pandemic conditions open up opportunities and interests of digital marketing capabilities because there is a change in tourist behavior to switch to a digital base for several reasons including concern for health, comfort and proximity to products, especially food and beverage products (Deloitte, 2020; Herrhausen et al., 2020).

Behaviour of culinary travelers are also changing. They prefer to find virtual experiences to satisfy curiosity about new foods and flavors (Long, 2022). Providers must also refocus energy to create digital-based marketing strategies in line with the world's positive trend towards Indonesian culinary that occurred during the pandemic. This can be proven from the rise of foreign *YouTubers* sharing stories about the deliciousness and diversity of Indonesian culinary in recent years.

The number of existing diaspora restaurants in foreign countries currently are around 1,000 outlets. The amount is still considered lack to lift and promote the wealth of spices and seasonings, culture and tourism. Observing the considerable potential of spices and seasonings, as well as accelerating the promotion of Indonesian culture, creative economy products and tourism, which have great economic value, the Indonesian government launched a World (ISUTW) government program called Indonesia Spice UpThe in November 2021 (https://www.kemenparekraf.go.id/hasil-pencarian/indonesia-spice-up-the-world-kenalkan-rempah-nusantara-kemancanegara ). The ISUTW program is coordinated by the Coordinating Ministry for Maritime Affairs and Investment (Kemenkomarves) and is a collaborative program involving parties, one of which is the Indonesia Gastronomy Network (IGN). In this program, IGN plays a role in designing the ISUTW's single narrative that will be used as baseline on implementation.

Designing a single narrative is not an easy thing as it must unite the various aspirations of the tourism pentahelix, namely the government (ministries and institutions), industry (associations), communities, academics and the media so that collaborators are needed to sew a variety of suggestions and opinions. The strength of IGN is a platform for Indonesian culinary activists, ranging from chefs, foodies, food critics, filmmakers to vloggers. The platform, only two years old, has a weakness in academic document and manuscript design experience, but has the opportunity to

demonstrate IGN's existence at the national level as a single narrative designer. The challenge of IGN's role as a narrator in ISUTW is to collaborate with the interests of many parties.

The analysis of the situation and the complexity in designing a single narrative shows the problems faced. The difficulties are (1) IGN is still bubbling when carrying out roles in the ISUTW program, and (2) IGN still lacks of the ability to collaborate on various interests in the ISUTW single narrative even though the existence in the ISUTW program provides a place to show the performance of this platform.

Considering the ISUTW program is a collaboration program between parties, this PKM aims to assist IGN in combining various thoughts into a single ISUTW narrative and continued with socializing the narrative as a guide in action plan. The content of the narrative must be able to reflect Indonesia's cultural identity and accomodate the aspirations of all interested parties. Thus, IGN needs the help from academics to plan and socialize a single narrative of ISUTW.

### 2. METHODS

ISUTW's single narrative design is based on an understanding of the narrative. In the field of tourism, narrative needs are very significant because the products offered are characterized by the values of their experience. Narrative can be viewed as a means of understanding decisions and actions. In narrative design, there are two approaches, namely narrative reasoning and narrative processing. The premises underlie the narrative for the processing of information and are obtained from people who have (use and can develop) their skills in a field called narrative reasoning. While narrative processing is the process of taking available information into the basis in the design of a narrative because it has the potential to help facilitate a causal assessment of possible future events (Tussyadiah et al., 2011).

In anticipation of the impact on narrative content, all parties involved must contribute integrated and synergistic suggestions, putting aside the interests of individuals or groups. In each book, we will look for answers that include machine problems related to platforms and content models in the narrative, problems of human power, especially the ability of IGN collaboration and the courage to socialize it, material problems about the attention between parties to the content and the direction of the content, measurement problems through metrics and deadlines, method problems related to physical strike constraints and misinterpretations due to online discussions, and environmental issues about the role of digitalization and the socio-cultural economic impact. Guidance activities are one solution to bring activities containing the direction of narrative design that is in line, starting from the opening, core and closing of the issues single narrative. The problem of misinterpretation in the material, the problem of differences in perception in the material and other problems can be solved with a regular open discussion space, even if it is through online. Each participant will be given a fair and equal opportunity to provide a review of each topic and sub-topic of a single narrative by relying on their respective points of view and suppressing sectoral egos.

## 3. RESULT AND DISCUSSION

This PKM activity targets IGN partners who are accommodating Indonesian culinary activists with various backgrounds and are in the position of a gastronomic link, starting from downstream to upstream. This community synergizes, preserves, advances and promotes Indonesian cuisine in order to contribute to the national economy while positioning Indonesian culinary in the eyes of the world. The existence of the government's plan in the ISUTW program makes IGN act to take a role in accordance with its capacity, namely collaborating on a single narrative of ISUTW and in the process, IGN requires guidance and assistance from the PKM team with implementation methods which include: the preparation stage including data collection and informas, the implementation or mentoring stage and the final stage.

In the initial stage, the following activities will be carried out:

a. Equalization of perceptions about isutw's single narrative through online discussions with the IGN community for 2 times with a maximum duration of 2 hours. Partners provide information and an overview of the ISUTW program and constraints on the single narrative design process. From the results of the online discussion, it is understood that the ISUTW campaign was initiated in 2015 from the results of the National Gastronomic Dialogue under the Ministry of Tourism of the Republic of Indonesia but was launched by the President of the Republic of Indonesia as a program of the Indonesian government in 2021 as part of gastrodiplomation.

The ISUTW program should have a single narrative containing the principles of a state document narrative. Referring to narrative-making approaches, the ISUTW single narrative will be designed with two approaches, narrative reasoning and narrative processing (Tussyadiah et al., 2011). There are six elements contained in a mutually agreed narrative, namely medium, content collaboration, content construction, extrinsic, delivery techniques and fairness and anticipation of impacts (Baltes, 2015; Hollebeek & Macky, 2019).



Figure 1. Brainstorming ISUTW (2022)

The obstacles faced by IGN in narrative design, namely the content model in the narrative, human power, inter-party attention to the content and content direction, physical constraints and misinterpretation due to online discussions. This is addressed by creating regular meetings between partners and the parties.

- b. The exploration of ideas for keywords invites partners and parties such as: governments, associations and other communities that will participate in the ISUTW program. Idea exploration is carried out through online discussions for 2 times with a maximum duration of 2 hours. Partner participation is opening discussions and pkm team participation is moderating the exploration of ideas. The participants of the discussion were IGN partners consisting of:
  - Deputy Ministries and Institutions, namely the Ministry of Coordination, Ministry of Tourism and Creative Economy, Ministry of Foreign Affairs, Ministry of Trade, Ministry of Education and Culture, Ministry of Industry, Ministry of Agriculture, KKP, Ministry of Food and Creative Economy, Ministry of Cooperatives and Mineral Resources, BRIN and BPOM.
  - 2) Associations, namely ASENSI, HIPPINDO, PHRI, GAPMMI, APJI.
  - 3) Communities and Observers, such as: Indonesian Spice Council, IGC, ACMI,

The result of the discussion was obtained short sentences and key words as follows:

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Figure 2. Idea Exploration (2022)

c. The identification of topics and sub-topics of the narrative becomes the final part of the initial stage. Identification of topics and subtopics is carried out with literature studies and *benchmarking* programs similar to ISUTW. Partner participation through sharing experiences of IGN activities and instead the PKM team conveyed its findings.

The benchmarking program were Kitchen of the World gastrodiplomation from Thailand as the role model in introducing spices and seasonings. Since 2003 the Thai government has been conducting it, not only as promotional tool but it was also supported by the OTOP (One Tambon One Product) policy. This policy makes every village in Thailand focus on producing one superior product of its area intended for gastrodiplomation.

Gastrodiplomation is interpreted as introducing culinary heritage to foreign publics with different backgrounds in order to improve the national image of a country (Farina, 2018; Rockower, 2012; Trihartono & Rihandini, 2017).



Figure 3. Benchmarking KOW (2022)

Early-stage activities result in a single narrative framework that is ready to be further developed with interested parties. ISUTW's narrative framework includes:

- a) medium, in the form of a public document.
- b) content collaboration, a combination of input from various parties.
- c) content construction, narrative systematics include: prologue (strengths and challenges), plot (core message in the form of strategy and action plan), epilogue (call to move together).
- d) extrinsic, external analysis of the narrative, including opportunities and challenges.
- e) the technique of narrative delivery will be carried out in writing and officially.
- f) reasonableness and anticipation of impact. The narrative will become a public document so that it must be ensured that all input from the parties is accommodated and mutually agreed upon.

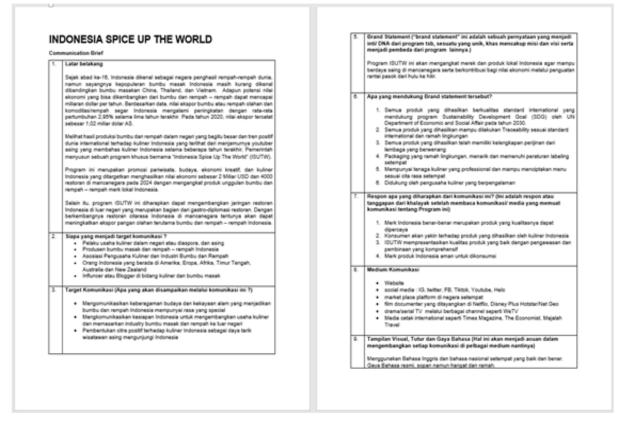


Figure 4. Preliminary Pointers of ISUTW Narrative (2022)

At the implementation stage, the following activities are carried out:

a. Guidance on the design of a single narrative is mainly the step of working on content, topics and subtopics resulting from literature studies and *benchmarking*. Two design approaches are offered, in the form of promotional content or in the form of cultural knowledge content. With this approach, the design becomes more targeted. Partner participation is present in guidance with the aim of co-designing a single narrative according to the key words agreed upon at an early stage. Guidance is carried out online for 2 times with a maximum duration of 2 hours and is followed by the IGN community and the parties. From the discussion, a single narrative draft was produced which contained input from various parties.

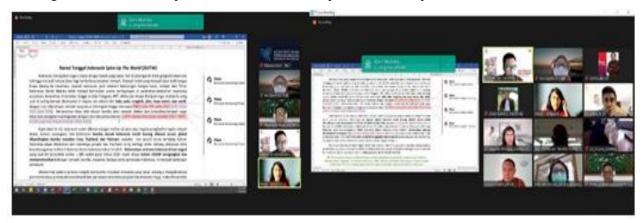


Figure 5. Drafting Process of ISUTW's Narrative (2022)

b. Online discussion of single narrative content intensifies and develops single narrative content. The discussion was attended by partners and interested parties for 2 times with a maximum duration of 2 hours. Partner participation is to open discussions and PKM team participation is to moderate discussions. In the discussion, each participant is allowed to give suggestions for narrative statements.

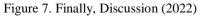
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Figure 6. Examples of Insight from Stakeholders (2022)

c. Single narrative content should be agreed by all parties. Participation of partners, PKM teams and stakeholder participants in approving narrative content and agreeing to conduct public tests





The outcome of the implementation stage is a single narrative content that is ready for public testing.

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Figure 8. Commented ISUTW Narrative (2022)

In the final stage, the activities to be carried out are:

a. The PKM team guides the socialization of a single narrative through a single narrative public test to interested parties. Partner participation as resource persons in socialization and the PKM team directs as moderators.



Figure 9. Socialisation of Single Narrative (2022)

b. Implementation of a single narrative public test with more external parties, namely the government (ministries and institutions), associations, communities and the media, through online meetings. Partner participation is to direct the public test so that input is obtained on strengthening the single narrative of ISUTW. The public test is carried out online for 2 times with a maximum duration of 2 hours. In the implementation of the public test, inputs were obtained such as examples:

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Figure 10. Public examination of ISUTW Single Narrative ISUTW (2022)

c. The strengthening of a single narrative is carried out as a finalization of the narrative based on the results of public tests. The PKM team and partners produced document the single narrative script and published the SINGLE NARRATIVE ISUTW.



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### **CONCLUSION** 4.

Strengthening guidance in the design of ISUTW's single narrative involves all parties by providing integrated and synergistic suggestions, putting aside the interests of individuals or groups. In each book will look for answers to problems about the design of the narrative. Guidance activities are a solution to bring activities containing the direction of narrative design that is in line, starting from the opening, core and closing of the isutw single narrative. Through this PKM, the problem of misinterpretation in the material, the problem of differences in perception in the material and other problems can be solved with a regular open discussion space, even though it is online. Each participant will be given a fair and equal opportunity to provide a review of each topic and sub-topic of a single narrative by relying on their respective points of view and suppressing sectoral egos. The suggestion that can be submitted is for all collaborating parties to utilize the single narrative of ISUTW as a guideline for program implementation in accordance with their respective tasks and functions. Program implementation in activities and

actions must be followed up in budgeting so that the main objectives of the ISUTW program listed in the single narrative can be achieved by 2024.

### ACKNOWLEDGEMENT

This community development was achieved by collaboration with Indonesian Gastronomy Network (IGN) where the author got opportunities to assist formulation of ISUTW Single Narrative and the document published by Coordinating Ministry for Maritime and Investment Affairs (Kemenkomarves).

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